

# COMMUNITY WORK PRACTITIONERS

A SNAPSHOT OF PROFESSIONAL LIFE IN AUSTRALIA

## 296,900

Community workers employed  
in the non-for-profit sector



Philanthropic funding received each year  
by the community sector



## \$122 million

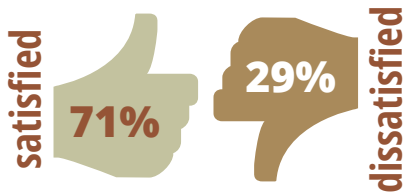
**61%** of employers regarded  
them as professionals.

## 30% more jobs by 2023

\*Australian Government projection.



## JOB SATISFACTION



**81%** have  
access  
to grievance procedure

Where do Community Workers work?



The job description  
matched the role?



## WORK STATUS

**41%** Permanent full time

**24%** Permanent part time

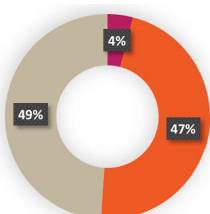
**17%** Casual

**8%** Contract part time

## WORKLOAD & DEADLINES



## SKILL LEVEL IN ROLE



49% Correct skill level  
47% Over-skilled  
for the role  
4% Under-skilled  
for the role

## PERFORMANCE SUPERVISION

51% Received monthly internal supervision

15% Sought out external supervision

## PROFESSIONAL DEVELOPMENT (PD)

76% Attended employer-provided PD

45% Received reimbursement for attending external PD

Source: 2018 survey of community workers about their workplace conditions and practices. Conducted by Australian Community Workers Association.